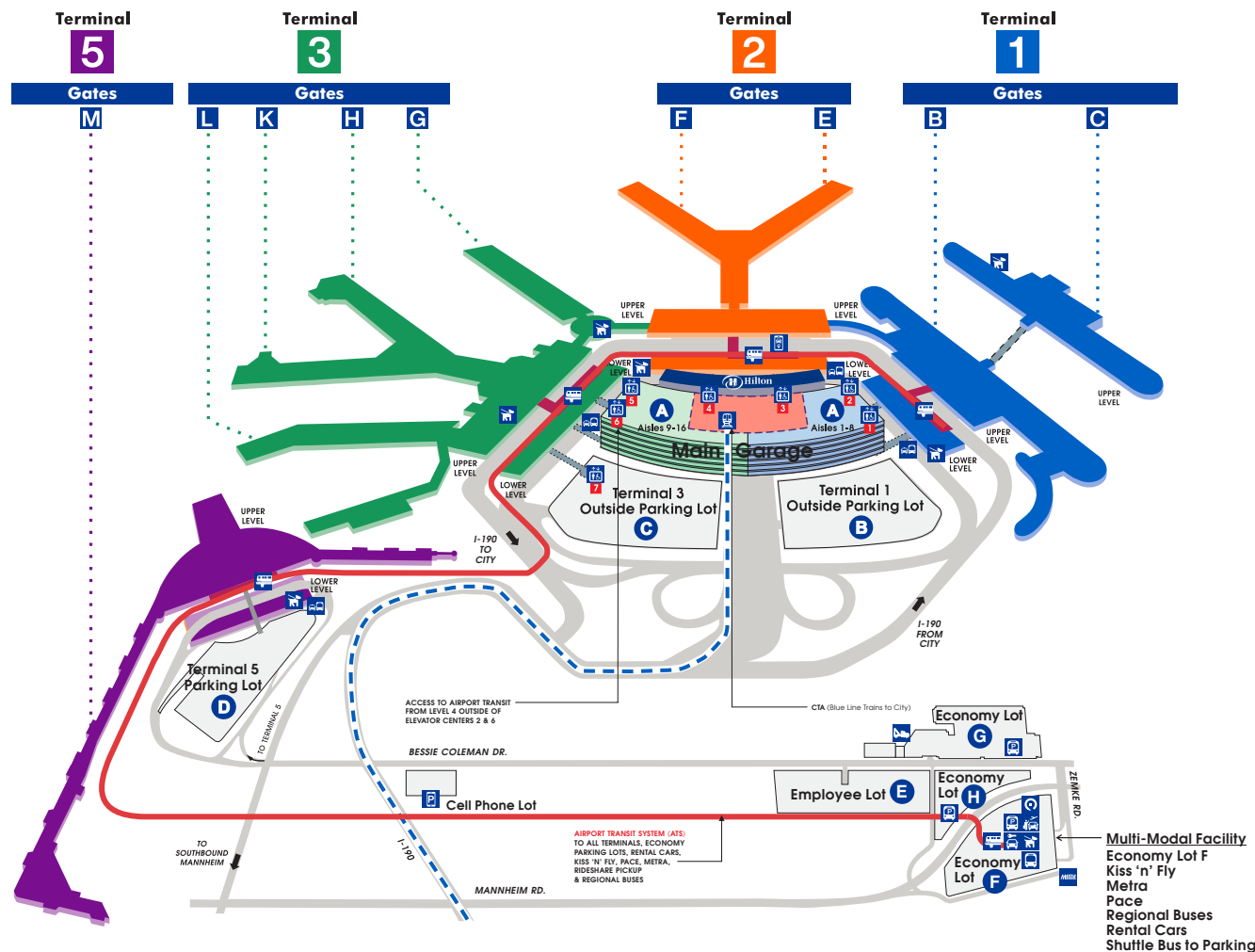


DIRECTORY

ORD O'HARE INTERNATIONAL AIRPORT



AIRLINE LOCATIONS Listed by Terminals

- | | |
|--|---|
| <p>1</p> <ul style="list-style-type: none"> • ANA (departures only) • Lufthansa (departures only) • United (domestic; international departures only) <p>2</p> <ul style="list-style-type: none"> Air Canada Alaska Denver Air/Key Lime JetBlue Airways Southern Airways Express • Spirit Airlines <p>3</p> <ul style="list-style-type: none"> Aer Lingus • American (domestic; international departures only) • British Airways (departures only) Contour Airlines • Iberia (departures only) • Japan Airlines (JAL) (departures only) | <p>5</p> <ul style="list-style-type: none"> AeroMexico Air France Air India Air New Zealand Air Serbia • American • ANA Austrian Airlines Avianca • British Airways (arrivals only) Cathay Pacific China Eastern Connect Airlines Copa Airlines Delta Emirates Ethiopian Etiihad Airways EVA Air Finnair Frontier • Iberia Icelandair ITA Airways • Japan Airlines (JAL) KLM Royal Dutch Korean Air LOT Polish Airlines • Lufthansa (arrivals only) Qatar Airways Royal Jordanian SAS Southwest • Spirit Airlines Sun Country SWISS TAP Air Portugal Turkish Airlines • United VivaAerobus Volaris WestJet |
|--|---|

• Denotes airlines with international service departing from Terminals 1, 2 & 3 and arriving in Terminal 5.

EFFECTIVE 2.26.2025

Passenger Services

ParkNet 1630 AM

ParkNet offers continuous parking information.

Before you arrive, check parking availability. Tune your radio to 1630 AM when you are within 2.5 miles of the airport.

Airport Transit System (ATS)

Auto Pound (773) 686-2958

(on Bessie Coleman Dr.)

Baggage Claim (Lower Level Terminals)

Blue Line Trains to City
(Pedestrian Tunnel Level)

Cell Phone Lot (560 N. Bessie Coleman Dr.)

Kiss 'n' Fly (at Multi-Modal Facility)

Parking Elevator Center

Regional Buses (at Multi-Modal Facility)

Rental Cars (at Multi-Modal Facility)

Rideshare Pickup
(at Terminal 2, Departure Level)

Service Animal Relief Area

Shuttle Bus to Parking

Ticket Counters (Upper Level Terminals)

Transportation (Lower Level Terminals)

Chicago Fire Department (773) 894-9111

Chicago Police (773) 894-9111

Non-Emergency (773) 894-5000

CTA/RTA (312) 836-7000

Customer Service (800) 832-6352

Metra (312) 322-6777

(on Zemke & Mannheim Rds.)

Pace (847) 364-7223

(at Multi-Modal Facility)

Terminal & Economy Parking Lots

Standard Parking (773) 686-7530

Customer Service
Parking Information
Vehicle Assistance

Lost & Found (773) 686-2385

• For items lost near ticket counter, in gate area or on an airplane, contact airline.

• For items lost in public areas of terminal, contact Chicago Police at (773) 686-2385.

• For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.

• For items lost on the ATS train, email lost@ohareats.com.

• For items lost in the parking facilities, contact Standard Parking at (773) 686-7532.

• For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773) 462-9515.